



NEWSLETTER

DIVINE HOMECARE SOLUTIONS



NEW OFFICE PREMISES

After nearly a decade, we've bid farewell to the original office where our journey began. We've been fortunate to receive tremendous support from our cherished clients, forge numerous new friendships, employ exceptional staff, and even secure a few accolades along the journey.



This marks the beginning of our next phase, where we're diligently striving to facilitate a seamless transition and cultivate an improved working environment for our team. We're truly grateful for your ongoing support and understanding during our period of change.

DIVINE SUMMER BBQ

What a fantastic atmosphere at our first-ever BBQ gathering 📸

As we near the remarkable milestone of a decade in service, we chose to honor our dedicated frontline employees who are deeply committed to their work, making it possible for our team to enjoy a balanced life while working from the comfort of their homes.

A huge thanks to all our team members, family, and friends who joined us on this special occasion. It wouldn't have been such a joyful event without your presence!



New service

SUPPORTED LIVING

We are thrilled to announce a significant milestone in our journey of growth and innovation. The launch of our brand-new service! This achievement marks a pivotal moment in our commitment to providing exceptional value to our valued service users and expanding our horizons.

SERVICE USER



Indoor activity



Outdoor activity

SUPPORTED LIVING PROPERTIES

With great news! we have managed to Secure properties in partnership with our housing provider, Shekinah Housing Cic. A significant step towards addressing housing issues in our community. Partnerships like these are essential for organisations to pool their resources and expertise to make a positive impact





TRAININGS

PMVA - Prevention and Management of Violence and Aggression

PMVA training provides healthcare professionals with an understanding of the underlying causes and triggers of violence and aggression. By recognising potential warning signs and anticipating escalating situations, caregivers can intervene early and implement preventive measures. This proactive approach helps create a safer environment for patients and staff alike.

PBS - Positive behaviour support

Positive behavior support (PBS) is an approach that prioritizes individuals with learning disabilities and/or autism, including those with mental health issues, who exhibit or may be prone to challenging behaviors. It combines person-centered principles with behavioral science and relies on evidence to guide decision-making. PBS serves as a person-centric framework for delivering sustained support.



We are thrilled to share the news that we have become a part of the Restraint Reduction Network (RRN).

The RRN is a UK-based organization that offers guidance and training to healthcare and social care providers, all with the goal of minimizing the use of restraint.

But what does this mean when put into action?

- ✓ Advocating for human rights
- ✓ Enforcing strategies to reduce restraint
- ✓ Embracing ongoing learning and enhancement
- ✓ Adhering to the Training Standards set by the Restraint Reduction Network

As an organization, we are dedicated to advocating for best practices and contributing to the development of a more compassionate and efficient care environment.



HAPPY 95TH BIRTHDAY



Reflecting on Pat's birthday is a wonderful opportunity to celebrate her life and well-being while providing thoughtful care. Here's a review that captures this sentiment:

As we commemorate Pat's birthday, it fills our hearts with joy and gratitude. On the 2nd of September, we had the privilege of making her special day truly memorable within the warm embrace of our carers



As we look ahead, we are committed to continuing to provide the best care possible for Pat and all our service users. Every day is an opportunity to make their lives richer, and we are honored to be a part of it

BIRTHDAY MESSAGE FROM DIVINE

On this special day, we want you to know how much you mean to us. Your journey and the experiences you've shared with us have enriched our lives in countless ways.

Your strength, resilience, and warm spirit continue to inspire us every day. Your smile can brighten the gloomiest of days, and your stories never fail to bring joy and laughter to our hearts.

We are truly honored to be a part of your life and to have the privilege of celebrating this wonderful day with you. Your presence in our service has created a sense of family and togetherness that we cherish deeply.

As you blow out the candles and make a wish today, know that our biggest wish is for your happiness and well-being. May the year ahead be filled with love, laughter, good health, and memorable moments.

Thank you for allowing us to be a part of your journey. Happy Birthday, Pat. Here's to another year of cherished memories and the beautiful moments we'll continue to create together.

With heartfelt wishes and lots of love,

Divine HomeCare Solutions

NEW Starters

Farewell



Fysal



Jonley



Eldho



Naufal



Samuel



Marian



Livemore



Caroline



Rose



Shawn



As you prepare to embark on this new chapter of your journey, team Divine wants to take a moment to express our heartfelt gratitude and bid you farewell. Working alongside you has been an incredible experience, filled with collaboration, growth, and camaraderie. Your dedication, passion, and contributions to our team has made a lasting impact, and your presence will be greatly missed.

Wishing you all the best in your new adventure. May it bring you fulfillment, growth, and happiness. Farewell, and thank you for being an exceptional team member.

We are thrilled to have you join us as a new member of our family. Your skills, talents, and fresh perspectives are a valuable addition to our team, and we look forward to achieving great things together.

At Divine HomeCare Solutions, we take pride in our commitment to excellence, innovation, and teamwork. We believe that every member plays a crucial role in our collective success, and we're excited to see how your contributions will shape our future.

Your journey with us is not just about work; it's also about growth, learning, and building meaningful relationships. We hope you find your time here rewarding both personally and professionally.

Once again, welcome to the team! We can't wait to embark on this exciting journey together.



**THANK YOU
TEAM DIVINE**



Divine HomeCare Solutions

Your Care, Your Trust, Our Passion.



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