

# 2024

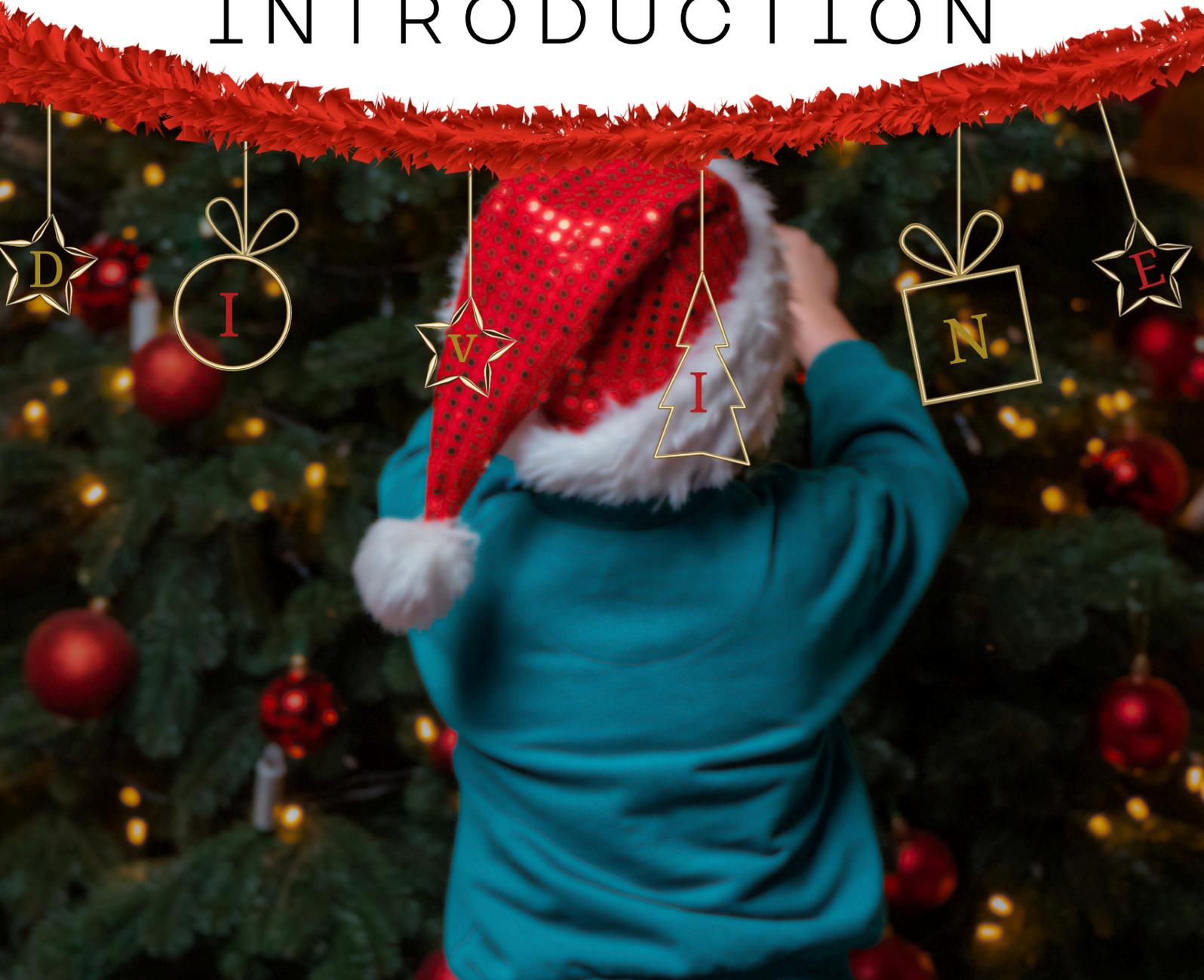
# NEWSLETTER

TERM: WINTER | ISSUE 3/3 | DATE: DECEMBER 31, 2024





# INTRODUCTION



## **Welcome to Divine HomeCare Solutions Winter Edition Newsletter!**

As we reach the end of the year, we reflect on the incredible achievements and milestones we've reached at Divine HomeCare Solutions. Our service users had a memorable winter getaway, filled with lasting memories and opportunities for personal growth. Team-building activities this winter brought our team closer, enhancing communication and collaboration for the year ahead.

At our final team meeting of 2024, we celebrated our successes and set ambitious goals for continued excellence. We were also honored with several awards and accreditations, recognising our commitment to providing high-quality care.

Training and development remained a top priority, equipping our team with the skills necessary to offer exceptional care. Health and well-being initiatives ensured both staff and service users were supported.

We also focused on sustainability, making strides in tackling climate change with eco-friendly practices.

Thank you to all who made 2024 special. We wish you a Merry Christmas and a Happy New Year!

# SERVICE USERS SPOTLIGHT



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# TEAM BUILDING HIGHLIGHTS



# FINAL TEAM MEETING OF 2024





## Divine HomeCare Solutions Earns Great Place to Work Certification 🎉

We're thrilled to announce that Divine HomeCare Solutions has officially been certified as a Great Place to Work for 2024–2025! This certification isn't just a badge. It's a testament to the dedication, trust, and teamwork that everyone brings to our workplace every single day.

A huge thank you to each of you for your invaluable feedback, openness, and for continuously fostering a supportive environment. Special thanks to our management team and all who contributed to this achievement.

With this certification, we renew our commitment to a culture that champions growth, work-life balance, and inclusivity. Here's to making Divine HomeCare Solutions an even better place to work, together!



**Exciting News!** We are proud to announce that Divine HomeCare Solutions has been awarded the SME UK Enterprise Awards 2024 for Excellence in Domiciliary Care Services & Supported Living Services!

As we prepare to step into 2025, we want to thank each of you for your unwavering commitment, hard work, and the care you show in all you do. Your dedication inspires us to continue our mission of delivering exceptional care and support to those who need us most.

# TRAINING AND DEVELOPMENT



Divine HomeCare Solutions has launched in-house training, with Milly and Sandy successfully delivering Basic Life Support and Moving & Handling sessions. Over the past few months, the team received essential training in Moving & Handling, First Aid, Resuscitation, Basic Life Support, and Medication Training. This training has further equipped the team to provide exceptional care.





## Celebrating Excellence in Employee Development

Divine HomeCare Solutions celebrates Tapfuma's remarkable achievement of earning a Master's Degree in Cyber Security from the University of The West Of England. Starting as a part-time employee and now a full-time contributor, Tapfuma exemplifies the organisation's dedication to professional growth.

Tapfuma played a pivotal role in helping Divine HomeCare Solutions secure the prestigious Cyber Essentials Plus Accreditation, enhancing system security and organisational resilience. His expertise and dedication were key to this success, ensuring the safety of the organisation's operations.

As we approach 2025, the organisation expresses gratitude to all team members for their commitment and care, reflecting on collective achievements while looking forward to growth opportunities. Let's celebrate this festive season with warmth, unity, and optimism.

Merry Christmas and Happy New Year!

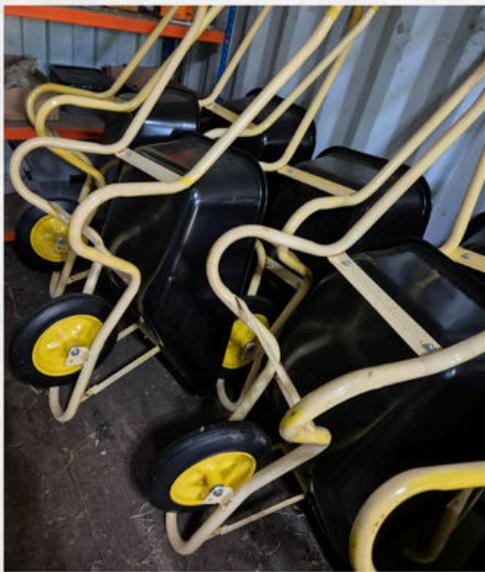
# NEW OUTDOOR ACTIVITY



Tent



Water Containers



Wheelbarrows



Tools



Time to grow



Thank you!

At Divine HomeCare Solutions, we focus on supporting young adults with learning disabilities and autism through fun and exciting outdoor activities to enhance their quality of life. This year, we introduced Allotment activities, which include nature walks, team-building challenges, and creative outdoor sessions.

These activities foster socialisation, skill development, and empowerment, promoting independence and joy. The feedback has been overwhelmingly positive, with service users and carers noting increased confidence, engagement, and happiness. We're grateful for the support of our service users and carers, whose participation makes these activities a success in enhancing lives and promoting well-being.

## THE CLIMATE PLEDGE



Divine HomeCare Solutions is committed to combating climate change through impactful initiatives. We prioritise recycling by placing clearly labeled recycling containers for paper, glass, and plastic in our offices to encourage waste sorting, conserving energy, sustainable procurement, staff training on climate change, encouraging carpooling, and community engagement such as tree planting. We also encourage carpooling, virtual meetings, and the use of Smart vehicles to reduce pollution. By embracing digital transformation and advocating for sustainability, we aim to create a greener future while improving wellbeing for staff and service users alike.



# Divine HomeCare Solutions

*Your Care, Your Trust, Our Passion.*